



FEBRUARY 2<sup>ND</sup> – 6<sup>TH</sup>, 2026  
NEW ORLEANS, LA  
SHERATON NEW ORLEANS HOTEL

## Where Operational Resilience Takes Center Stage

Join leaders across emergency management, healthcare, defense, public safety, and critical infrastructure for five immersive days of learning, collaboration, and innovation. Juvare Elevate 2026 brings together our global user community to explore what's new, what's next, and what's working — across platforms, sectors, and real-world response. From hands-on training to strategic main stage sessions, Elevate 2026 is built to help you advance your mission — and elevate the impact of your work.

### DAY 01

### MONDAY, FEB 2<sup>ND</sup>, WELCOME & LAB KICK-OFF

12:00 PM

REGISTRATIONS OPENS

03:00 PM-04:30 PM

JUVARE LAB LAUNCH (registered participants only)

05:00 PM-08:00 PM

WELCOME RECEPTION (open to all attendees)

### DAY 02

### TUESDAY, FEB 3<sup>RD</sup>, VISION, COMMUNITY & SECTOR STRATEGIES

08:00 AM

BREAKFAST

09:00 AM

OPENING THE WEEK: VISION FOR A CONNECTED, RESILIENT FUTURE

10:00 AM

NEXT UP: GAME-CHANGING CAPABILITIES TO ELEVATE YOUR OPS

11:15 AM-12:30 PM

#### SECTOR SPECIFIC USER GROUP ROUNDTABLES

Join your peers for an interactive series of **sector-based user group roundtables** designed to connect leaders across public safety, infrastructure, defense, healthcare, and private enterprise. Each session will highlight emerging innovations, sector-specific challenges, and real-world applications of Juvare solutions — with plenty of time for open discussion and peer exchange.

#### TRACKS

STATE, LOCAL & EDUCATION | FEDERAL & DEFENSE | ENERGY | TRANSPORTATION | CRITICAL INFRASTRUCTURE | HEALTHCARE & PUBLIC HEALTH

12:30 PM

LUNCH

12:30 PM-05:00 PM

**EXPO OPEN** | PRODUCT & PARTNER DEMOS, TALK TO EXPERTS, LAB UPDATES (RUNS CONCURRENTLY THROUGHOUT THE AFTERNOON)

02:00 PM-05:00 PM

#### PEER CASE STUDIES: REAL CLIENTS. REAL SOLUTIONS.

Learn directly from your peers in this fast-paced series of client-led case studies. Each session offers a behind-the-scenes look at how real organizations — from elite sports teams to city agencies and federal partners — are using Juvare platforms to stay operational, compliant, and crisis-ready.

#### SESSIONS

SECURING THE GAME: PRO SPORTS + PUBLIC SAFETY;  
KEEPING THE WATER FLOWING: REGIONAL WATER SECURITY;  
MODERN DEFENSE CASE MANAGEMENT WITH UCP;  
LOCAL CONTROL, BIG IMPACT: THE CASE FOR LOCAL WEBEOC INSTANCES;  
HOW A FEDERAL AGENCY BUILT A SMARTER, COLLABORATION NETWORK;  
TURNING CRISIS DATA INTO INSTANT, ACTIONABLE INSIGHTS; AND MORE...

## DAY 03

## WEDNESDAY, FEB 4<sup>TH</sup>, **INNOVATION & ACTION**

**08:00 AM**

BREAKFAST

**09:00 AM**

KEYNOTE: PREPARING FOR WHAT'S NEXT—NOT JUST RESPONDING

**10:15 AM-05:00 PM**

**EXPO OPEN** | PRODUCT & PARTNER DEMOS, ASK THE EXPERTS, LAB UPDATES  
(RUNS CONCURRENTLY THROUGHOUT THE DAY)

**10:15 AM-12:30 PM**

### INNOVATION TRACKS

These breakout sessions offer targeted, role-relevant content to help attendees explore how peers are solving real-world problems through Juvare's evolving platforms. Whether you're a system admin, operations lead, or incident commander, these tracks provide practical takeaways and future-ready inspiration for transforming your team's capabilities.

#### TRACKS

#### PLATFORM INNOVATION

AI in Emergency Management | Turning Data into Action with Analyze | Interagency Integration with Juvare Exchange | And more...

#### POWER USERS

Modernizing Operations – Migrating to WebEOC Nexus (Client Panel) | Advanced Board Building in WebEOC Nexus | Coordinating Across State & Federal Response | Best Practices for Private Sector Operation Continuity | And more...

#### STRATEGIC PREPAREDNESS

Coordinating for FIFA 2026 & Other Large-Scale Events | Public–Private Coordination for Critical Infrastructure | Helping Healthcare Facilities Stay Compliant with CDC's NHSN Bed Capacity Initiative | And more...

**12:30 PM**

LUNCH

**02:00 PM-05:00 PM**

### LEADERSHIP & CONNECTIVITY IN A DISRUPTED WORLD.

Explore how global leaders are navigating today's most complex threats through smarter coordination, agile leadership, and technology built for real-world operations. From international case studies to human-centered design and GRC automation, this session showcases how Juvare users are shaping the future of response and resilience — together.

#### SESSIONS

INTERNATIONAL PANEL: JUVARE USERS FROM AROUND THE WORLD;  
CRISIS COMMS REIMAGINED: MULTI-CHANNEL ALERTING MEETS OPS INTELLIGENCE  
KEYNOTE: LEADING THROUGH UNCERTAINTY  
HUMAN CENTERED DESIGN IN CRISIS TECHNOLOGY: WHAT USERS REALLY NEED;  
TURNING GRC STRATEGY INTO REAL-TIME ACTION;  
AND MORE...

**06:00 PM-09:00 PM**

### AWARDS DINNER & COMMUNITY CELEBRATION

An evening dedicated to honoring organizations and individuals who exemplify operational resilience, innovation, and leadership across the Juvare community.

Enjoy dinner, networking, and celebration as we spotlight those making extraordinary impacts, whether through groundbreaking use of Juvare solutions, community collaboration, or transformative incident response.

This is more than an awards show — it's a chance to connect, reflect, and celebrate what we're building together: a safer, smarter world.



## DAYS 04 & 05

**09:00 AM-05:00 PM**

BREAKFAST & LUNCH  
SERVED BOTH DAYS

## THURSDAY, FEB 5<sup>TH</sup> & FRIDAY, FEB 6<sup>TH</sup>, **HANDS-ON TRAINING**

Get ready to roll up your sleeves. The final two days of Juvare Elevate are dedicated to in-depth, role-based training designed to equip you with immediately applicable skills, certifiable knowledge, and real-world scenarios you can bring back to your organization. Whether you're new to the platform or a seasoned admin, you'll leave with more confidence and more capability to lead operations, support incidents, and drive resilience.

### WEBEOC ESSENTIALS

Build your WebEOC skills from the ground up with this structured series of hands-on courses. Whether you're just getting started or ready to take on advanced board customization, this track gives you the tools to configure, manage, and optimize WebEOC for operational success.

#### BOOTCAMP

A full-day, foundational course for new admins covering WebEOC setup, user roles, JAI, Analyze, Exchange, and board building with DesignStudio. Great for those seeking to establish a solid operational base and gain confidence in system configuration.

#### ADVANCED BOARD BUILDING

Take your WebEOC expertise to the next level with advanced board logic, conditional fields, embedded maps, and board relationships. This course is designed for Bootcamp graduates ready to implement complex workflows.

#### EDGE (EMERGENCY DECISION & GOVERNANCE EXERCISE)

This scenario-based training puts your WebEOC skills to the test in a real-time emergency simulation. You'll practice communication, coordination, and data-driven response across multiple functional areas in a fast-paced, hands-on environment.

### CRISIS TRACK ESSENTIALS

This all-in-one training includes modules for administrators, EOC operators, and field users. Learn to configure Crisis Track, manage incident operations, and perform accurate field assessments — even without cellular connectivity.

### HALTHSUITE

Built for healthcare and public health professionals, this track covers platform administration, emergency coordination, and situational awareness across CORES, HAN, eICS, EMTrack, EMResource, and more. Ideal for system stewards and incident response leads.

- CORES RMS – Basic & Advanced Admin
- CORES HAN – Basic Admin
- eICS Train-the-Trainer
- EMTrack – Admin
- EMResource – Admin
- Coordinated Response using EMSuite