



MAY 12TH – 15TH, 2026
HOSTED VIRTUALLY

Where Operational Resilience Takes Center Stage

Join leaders across emergency management, healthcare, defense, public safety, and critical infrastructure for five immersive days of learning, collaboration, and innovation. Juvare Elevate 2026 brings together our global user community to explore what's new, what's next, and what's working across platforms, sectors, and real-world response. From hands-on training to strategic main stage sessions, Elevate 2026 is built to help you advance your mission and elevate the impact of your work.

DAY 01

TUESDAY, MAY 12TH, NO COST

09:30 AM

WELCOME ADDRESS

10:00 AM

OPENING THE WEEK: VISION FOR A CONNECTED, RESILIENT FUTURE

11:00 AM-11:45 AM

SECTOR SPECIFIC USER GROUP ROUNDTABLES

Join your peers for an interactive series of **sector-based user group roundtables** designed to connect leaders across public safety, infrastructure, defense, healthcare, and private enterprise. Each session will highlight emerging innovations, sector-specific challenges, and real-world applications of Juvare solutions – with plenty of time for open discussion and peer exchange.

TRACKS

STATE, LOCAL & EDUCATION | FEDERAL & DEFENSE | PRIVATE ENTERPRISES & CRITICAL INFRASTRUCTURE | HEALTHCARE & PUBLIC HEALTH

12:00 PM

BREAK

01:00 PM-05:45 PM

CASE STUDIES: REAL CLIENTS. REAL SOLUTIONS.

Learn directly from your peers in this fast-paced series of client-led case studies. Each session offers a behind-the-scenes look at how real organizations are using Juvare platforms to stay operational, compliant, and crisis-ready.

FORMAT

45 MIN EACH, KICKING OFF AT 1PM, 2PM, 3 PM, 4PM, AND 5:00 PM

SESSIONS

Subject to change.

Check the Elevate event portal regularly for the latest session lineup, session descriptions, and the ability to personalize your schedule.

CONNECTED RESPONSE & OPERATIONAL EXCELLENCE

MODERNIZING STATE, LOCAL, AND EDUCATION OPERATIONS WITH WEBEOC NEXUS
BUILDING A TRUE COMMON OPERATING PICTURE (COP) WITH WEBEOC NEXUS
HOW A FEDERAL AGENCY BUILT A SMARTER, MULTI-SITE COLLABORATION NETWORK
SECURING THE GAME: PRO SPORTS AND PUBLIC SAFETY
HOW COMMERCIAL SERVICES COMPANIES HANDLE DISASTER RESPONSE

RISK, RESILIENCE & CONTINUITY IN ACTION

ELEVATING AWARENESS, RISK, AND CONTINUITY: INTRODUCING JUVARE ARC
THREAT INTELLIGENCE: PROACTIVE PROTECTION FOR YOUR ORG
BUSINESS CONTINUITY IN PUBLIC HEALTH AND HEALTHCARE
INCIDENT COMMAND AND ALERTING FOR HOSPITALS
MANAGING THE DAMAGE WITH CRISIS TRACK

DATA, AI & THE FUTURE OF EMERGENCY MANAGEMENT

FASTER DATA, INSIGHTS, AND VISUALIZATIONS WITH JAI
AI-ENABLED BOARD BUILDING WITH JUVARE'S PROFESSIONAL SERVICES
INTEGRATED AI IN CRISIS TRACK DAMAGE ASSESSMENT
NEXT-GEN CASE MANAGEMENT FOR FEDERAL AGENCIES

AND MORE...

**DAY 02****WEDNESDAY, MAY 13TH, NO COST****10:00 AM****KEYNOTE: PREPARING FOR WHAT'S NEXT—NOT JUST RESPONDING****11:00 AM-11:45 AM****INNOVATION TRACKS**

These breakout sessions offer targeted, role-relevant content to help attendees explore how peers are solving real-world problems through Juvare's evolving platforms. Whether you're a system admin, operations lead, or incident commander, these tracks provide practical takeaways and future-ready inspiration for transforming your team's capabilities.

TRACKS

WORKFLOWS OF THE FUTURE: INNOVATING WITH JAI AND AGENTIC AI
UNLOCKING NEW CAPABILITIES WITH STANDARD & PREMIUM BOARDS
THREAT INTELLIGENCE: PROACTIVE PROTECTION FOR YOUR ORG
ADVANCED ANALYTICS AND INSIGHTS WITH JUVARE ANALYZE
AND MORE...

12:00 PM**BREAK****01:00 PM-03:45 PM****LEADERSHIP & CONNECTIVITY IN A DISRUPTED WORLD.**

Explore how global leaders are navigating today's most complex threats through smarter coordination, agile leadership, and technology built for real-world operations. From international case studies to human-centered design and GRC automation, this session showcases how Juvare users are shaping the future of response and resilience – together.

FORMAT

45 MIN EACH, KICKING OFF AT 1PM, 2PM, AND 3 PM

SESSIONS**CONNECTED RESPONSE & OPERATIONAL EXCELLENCE**

INTERNATIONAL PANEL: JUVARE USERS FROM AROUND THE WORLD;
MASTERING VOLUNTEER MANAGEMENT WITH CORES RMS
BEING CLASSIFIED READY – FOR FEDERAL AGENCIES
PUBLIC HEALTH AND HEALTHCARE EMERGENCY RESPONSE – WINTER STORM FERN

RISK, RESILIENCE & CONTINUITY IN ACTION

REAL-WORLD IMPACT: RISK AWARENESS AND RESPONSE WITH JUVARE ARC
FLYING HIGH WITH WEBEOC: AIRLINES ROUNDTABLE
SYSTEM SECURITY WITH JUVARE'S CISO
EXPANDING YOUR SCOPE WITH JUVARE PARTNER PROGRAM

DATA, AI & THE FUTURE OF EMERGENCY MANAGEMENT

SEAMLESS INTERAGENCY COLLABORATION WITH JUVARE EXCHANGE
WORKFLOWS OF THE FUTURE: INNOVATING WITH JAI AND AGENTIC AI
HOW HEALTHCARE FACILITIES USE BEDSYNC TO STAY COMPLIANT WITH CDC
AND MORE...

04:00 PM-05:00 PM**JUVARE AWARDS**

A celebration dedicated to honoring organizations and individuals who exemplify operational resilience, innovation, and leadership across the Juvare community.

Join us as we spotlight those making extraordinary impacts, whether through groundbreaking use of Juvare solutions, community collaboration, or transformative incident response.

Subject to change.

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**DAYS 03 & 04****10:00 AM-05:00 PM****THURSDAY, MAY 14TH & FRIDAY, MAY 15TH, HANDS-ON TRAINING**

The final two days of Juvare Elevate Virtual are dedicated to in-depth, role-based training designed to equip you with applicable skills, certifiable knowledge, and real-world scenarios you can bring back to your organization.

These training courses may have fees associated and will require registration for each session via the event registration page.

DAY 03**10:00 AM – 5:00 PM**

(W/ 1HR LUNCH BREAK)

THURSDAY, MAY 14TH**CRISIS TRACK ESSENTIALS**

This all-in-one training includes modules for administrators, EOC operators, and field users. Learn to configure Crisis Track, manage incident operations, and perform accurate field assessments – even without cellular connectivity.

10:00 AM – 1:00 PM**EMRESOURCE ADMIN**

This Administrator course will cover the basics of EMResource administration, including user and resource management, views and dashboards, status type management and events. New administrators will leave this course with a base understanding of EMResource use and daily administration.

01:00 PM – 4:00 PM**JUVARE AI (JAI) & JUVARE EXCHANGE (JX) WORKSHOP (NO COST)**

This integrated workshop introduces participants to two powerful tools: Juvare AI (JAI) and Juvare Exchange (JX). Attendees will learn about AI-powered data retrieval, visualization, and analysis capabilities with JAI, as well as how to design and configure a network from the ground up to exchange information seamlessly between agencies and jurisdictions with JX.

01:00 PM – 5:00 PM**EICS TRAIN-THE-TRAINER: DEVELOPING YOUR OWN PROGRAM**

Designed for senior-level emergency managers, health system emergency managers, and Department of Health leaders, this training delivers essential “train-the-trainer” expertise, enabling attendees to confidently develop their own training programs and maximize eIcs capabilities. Participants will learn how to train their teams to create ICS charts, configure Incident Response Guides (IRG), and manage incidents from start to finish. You will also learn about using the new opt-in features.

DAY 04**10:00 AM – 5:00 PM**

(W/ 1HR LUNCH BREAK)

FRIDAY, MAY 15TH**EDGE (EMERGENCY DECISION & GOVERNANCE EXERCISE)**

This scenario-based training puts your WebEOC skills to the test in a real-time emergency simulation. You'll practice communication, coordination, and data-driven response across multiple functional areas in a fast-paced, hands-on environment.

10:00 AM – 1:00 PM**EMTRACK ADMIN**

This administrator course will provide the new EMTrack Administrator with the tools and confidence to manage and maintain EMTrack on a daily basis. This will cover user and agency management, tracking workflows and form customization. This course will end with a tabletop use case and train the trainer tips for end user training.

01:00 PM – 4:00 PM**EMSUITE: COORDINATED RESPONSE USING THE FULL EMSUITE**

In this session, we will use real world scenarios to show how the products can be used together to manage complex incidents and events. We will answer the age-old question of which app should be used for which task and some basic best practices to ease the chaos that occurs when the “big one” comes.