

## Where Operational Resilience Takes Center Stage

Join leaders across emergency management, healthcare, defense, public safety, and critical infrastructure for five immersive days of learning, collaboration, and innovation. Juvare Elevate 2026 brings together our global user community to explore what's new, what's next, and what's working across platforms, sectors, and real-world response. From hands-on training to strategic main stage sessions, Elevate 2026 is built to help you advance your mission and elevate the impact of your work.

### DAY 01

**TUESDAY, MAY 12<sup>TH</sup>, NO COST**

**09:30 AM**

WELCOME ADDRESS

**10:00 AM**

OPENING THE WEEK: VISION FOR A CONNECTED, RESILIENT FUTURE

**11:00 AM-11:45 AM**

### SECTOR SPECIFIC USER GROUP ROUNDTABLES

Join your peers for an interactive series of **sector-based user group roundtables** designed to connect leaders across public safety, infrastructure, defense, healthcare, and private enterprise. Each session will highlight emerging innovations, sector-specific challenges, and real-world applications of Juvare solutions — with plenty of time for open discussion and peer exchange.

### TRACKS

STATE, LOCAL & EDUCATION | FEDERAL & DEFENSE | PRIVATE ENTERPRISES  
& CRITICAL INFRASTRUCTURE | HEALTHCARE & PUBLIC HEALTH

**12:00 PM**

BREAK

**01:00 PM-05:45 PM**

### CASE STUDIES: REAL CLIENTS. REAL SOLUTIONS.

Learn directly from your peers in this fast-paced series of client-led case studies. Each session offers a behind-the-scenes look at how real organizations are using Juvare platforms to stay operational, compliant, and crisis-ready.

FORMAT

45 MIN EACH, KICKING OFF AT 1PM, 2PM, 3 PM, 4PM, AND 5:00 PM

SESSIONS

*Subject to change.*

*Check the Elevate event portal regularly for the latest session lineup, session descriptions, and the ability to personalize your schedule.*

#### CONNECTED RESPONSE & OPERATIONAL EXCELLENCE

MODERNIZING STATE, LOCAL, AND EDUCATION OPERATIONS WITH WEBEOC NEXUS  
BUILDING A TRUE COMMON OPERATING PICTURE (COP) WITH WEBEOC NEXUS  
HOW A FEDERAL AGENCY BUILT A SMARTER, MULTI-SITE COLLABORATION NETWORK  
SECURING THE GAME: PRO SPORTS AND PUBLIC SAFETY  
HOW COMMERCIAL SERVICES COMPANIES HANDLE DISASTER RESPONSE

#### RISK, RESILIENCE & CONTINUITY IN ACTION

ELEVATING AWARENESS, RISK, AND CONTINUITY: INTRODUCING JUVARE ARC  
THREAT INTELLIGENCE: PROACTIVE PROTECTION FOR YOUR ORG  
BUSINESS CONTINUITY IN PUBLIC HEALTH AND HEALTHCARE  
INCIDENT COMMAND AND ALERTING FOR HOSPITALS  
MANAGING THE DAMAGE WITH CRISIS TRACK

#### DATA, AI & THE FUTURE OF EMERGENCY MANAGEMENT

FASTER DATA, INSIGHTS, AND VISUALIZATIONS WITH JAI  
AI-ENABLED BOARD BUILDING WITH JUVARE'S PROFESSIONAL SERVICES  
INTEGRATED AI IN CRISIS TRACK DAMAGE ASSESSMENT  
NEXT-GEN CASE MANAGEMENT FOR FEDERAL AGENCIES

**AND MORE...**

## DAY 02

**10:00 AM**

**WEDNESDAY, MAY 13<sup>TH</sup>, NO COST**

**KEYNOTE: PREPARING FOR WHAT'S NEXT—NOT JUST RESPONDING**

**11:00 AM-11:45 AM**

### INNOVATION TRACKS

These breakout sessions offer targeted, role-relevant content to help attendees explore how peers are solving real-world problems through Juvare's evolving platforms. Whether you're a system admin, operations lead, or incident commander, these tracks provide practical takeaways and future-ready inspiration for transforming your team's capabilities.

#### TRACKS

WORKFLOWS OF THE FUTURE: INNOVATING WITH JAI AND AGENTIC AI  
 UNLOCKING NEW CAPABILITIES WITH STANDARD & PREMIUM BOARDS  
 THREAT INTELLIGENCE: PROACTIVE PROTECTION FOR YOUR ORG  
 ADVANCED ANALYTICS AND INSIGHTS WITH JUVARE ANALYZE  
 AND MORE...

**12:00 PM**

**BREAK**

**01:00 PM-03:45 PM**

### LEADERSHIP & CONNECTIVITY IN A DISRUPTED WORLD.

Explore how global leaders are navigating today's most complex threats through smarter coordination, agile leadership, and technology built for real-world operations. From international case studies to human-centered design and GRC automation, this session showcases how Juvare users are shaping the future of response and resilience — together.

#### FORMAT

45 MIN EACH, KICKING OFF AT 1PM, 2PM, AND 3 PM

#### SESSIONS

*Subject to change.*

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#### CONNECTED RESPONSE & OPERATIONAL EXCELLENCE

INTERNATIONAL PANEL: JUVARE USERS FROM AROUND THE WORLD;  
 MASTERING VOLUNTEER MANAGEMENT WITH CORES RMS  
 BEING CLASSIFIED READY — FOR FEDERAL AGENCIES  
 PUBLIC HEALTH AND HEALTHCARE EMERGENCY RESPONSE — WINTER STORM FERN

#### RISK, RESILIENCE & CONTINUITY IN ACTION

REAL-WORLD IMPACT: RISK AWARENESS AND RESPONSE WITH JUVARE ARC  
 FLYING HIGH WITH WEBEOC: AIRLINES ROUNDTABLE  
 SYSTEM SECURITY WITH JUVARE'S CISO  
 EXPANDING YOUR SCOPE WITH JUVARE PARTNER PROGRAM

#### DATA, AI & THE FUTURE OF EMERGENCY MANAGEMENT

SEAMLESS INTERAGENCY COLLABORATION WITH JUVARE EXCHANGE  
 WORKFLOWS OF THE FUTURE: INNOVATING WITH JAI AND AGENTIC AI  
 HOW HEALTHCARE FACILITIES USE BEDSYNC TO STAY COMPLIANT WITH CDC

**AND MORE...**

**04:00 PM-05:00 PM**

### JUVARE AWARDS

A celebration dedicated to honoring organizations and individuals who exemplify operational resilience, innovation, and leadership across the Juvare community.

Join us as we spotlight those making extraordinary impacts, whether through groundbreaking use of Juvare solutions, community collaboration, or transformative incident response.



## DAYS 03 & 04

**10:00 AM-05:00 PM**

## THURSDAY, MAY 14<sup>TH</sup> & FRIDAY, MAY 15<sup>TH</sup>, **HANDS-ON TRAINING**

The final two days of Juvare Elevate Virtual are dedicated to in-depth, role-based training designed to equip you with applicable skills, certifiable knowledge, and real-world scenarios you can bring back to your organization.

*These training courses may have fees associated and will require registration for each session via the event registration page.*

### DAY 03

**10:00 AM – 5:00 PM**  
(W/ 1HR LUNCH BREAK)

#### THURSDAY, MAY 14<sup>TH</sup>

##### **CRISIS TRACK ESSENTIALS**

This all-in-one training includes modules for administrators, EOC operators, and field users. Learn to configure Crisis Track, manage incident operations, and perform accurate field assessments — even without cellular connectivity.

**10:00 AM – 1:00 PM**

##### **EMRESOURCE ADMIN**

This Administrator course will cover the basics of EMResource administration, including user and resource management, views and dashboards, status type management and events. New administrators will leave this course with a base understanding of EMResource use and daily administration.

**01:00 PM – 4:00 PM**

##### **JUVARE AI (JAI) & JUVARE EXCHANGE (JX) WORKSHOP (NO COST)**

This integrated workshop introduces participants to two powerful tools: Juvare AI (JAI) and Juvare Exchange (JX). Attendees will learn about AI-powered data retrieval, visualization, and analysis capabilities with JAI, as well as how to design and configure a network from the ground up to exchange information seamlessly between agencies and jurisdictions with JX.

**01:00 PM – 5:00 PM**

##### **EICS TRAIN-THE-TRAINER: DEVELOPING YOUR OWN PROGRAM**

Designed for senior-level emergency managers, health system emergency managers, and Department of Health leaders, this training delivers essential “train-the-trainer” expertise, enabling attendees to confidently develop their own training programs and maximize eICS capabilities. Participants will learn how to train their teams to create ICS charts, configure Incident Response Guides (IRG), and manage incidents from start to finish. You will also learn about using the new opt-in features.

### DAY 04

**10:00 AM – 5:00 PM**  
(W/ 1HR LUNCH BREAK)

#### FRIDAY, MAY 15<sup>TH</sup>

##### **EDGE (EMERGENCY DECISION & GOVERNANCE EXERCISE)**

This scenario-based training puts your WebEOC skills to the test in a real-time emergency simulation. You'll practice communication, coordination, and data-driven response across multiple functional areas in a fast-paced, hands-on environment.

**10:00 AM – 1:00 PM**

##### **EMTRACK ADMIN**

This administrator course will provide the new EMTrack Administrator with the tools and confidence to manage and maintain EMTrack on a daily basis. This will cover user and agency management, tracking workflows and form customization. This course will end with a tabletop use case and train the trainer tips for end user training.

**01:00 PM – 4:00 PM**

##### **EMSUITE: COORDINATED RESPONSE USING THE FULL EMSUITE**

In this session, we will use real world scenarios to show how the products can be used together to manage complex incidents and events. We will answer the age-old question of which app should be used for which task and some basic best practices to ease the chaos that occurs when the “big one” comes.